

<Health Plan logo>

<Member Name>
<Address>
<Address>

<Date>
Reference Number: <XXXX>

Dear <Member Name>,

We are writing with information about our free blood glucose meter program and your pharmacy coverage for blood glucose test strips. After careful consideration, we have made changes to our free blood glucose meter program and will be modifying our pharmacy coverage for Bayer test strips. We have chosen LifeScan because their OneTouch meters and test strips are recommended more frequently by physicians and are preferred by many patients.

Effective Jan. 1, 2014, LifeScan will be the exclusive provider of OneTouch free blood glucose meters and OneTouch test strips will be covered as a formulary brand.

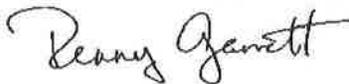
We understand the impact this change may have on you and we are prepared to assist you through this transition. Here are some key facts and dates to take note of:

- If you already obtained a Bayer blood glucose meter through our free program, you may keep it.
- If you already have a OneTouch meter, you may upgrade to a new one.
- Between Jan. 1 and March 31, 2014, both Bayer and LifeScan test strips will be covered as a formulary brand.
- Beginning April 1, 2014, Bayer test strips will be removed from our formularies and be covered as non-formulary brand.

You may continue using Bayer test strips after April 1, 2014, but you will incur higher out of pocket costs. You can find your cost shares in your benefit booklet or by logging in to regence.com.

Enclosed you will find information about how to obtain a free OneTouch Blood Glucose meter, along with some frequently asked questions on the back of this letter. If you have any questions or need assistance, please call Customer Service at the number listed on the back of your member card.

Sincerely,



Penny Garrett
Director, Customer Service

Frequently Asked Questions

How do I obtain a free OneTouch blood glucose meter from LifeScan?

You may order the meter of your choice directly from LifeScan by calling 1-855-306-2278. You may also visit the website at www.OneTouch.orderpoints.com and use the code **701RERX01** to obtain a free OneTouch meter. If you already have a OneTouch blood glucose meter, you can contact LifeScan to upgrade to a new one.

LifeScan offers three options to meet members' various needs:

- ONETOUCH® UltraMini™ Meter. Just the basics of testing.
- ONETOUCH® Ultra®2 Meter. See how food affects your blood glucose. (Operates in English or Spanish mode)
- ONETOUCH® Verio® IQ Meter. Alerts you to high or low patterns. (Operates in English or Spanish mode)

Am I required to switch to LifeScan for my test strips?

No. You are not required to switch to LifeScan's OneTouch test strips. However, if you choose to continue using Bayer test strips after April 1, 2014, you will incur higher out of pocket costs.

How do I make the switch to OneTouch test strips?

You need to obtain a new prescription from your physician and fill the prescription as you normally would, either through a local retail pharmacy or mail order. You do not have to visit your physician to make this change. You can call your physician and have a new prescription mailed to you. Or you can ask your physician to electronically transmit the prescription to your pharmacy. In the meantime, you may use your current supply of Bayer test strips.

Will my copay or coinsurance change if I switch to OneTouch test strips?

Flat copayment amounts will remain the same, because it will stay as a formulary brand. For members with co-insurance, the actual amount you owe may vary slightly due to this change. In most cases, it will probably mean a reduction in your out-of-pocket costs.

Will out of pocket costs change for members who already use OneTouch test strips?

Most members who already use LifeScan's OneTouch test strips will see a reduction in their out of pocket cost, in the form of a lower co-pay or co-insurance. The exception to this would be members who changed their Regence benefit plan for 2014, or whose employer made cost-share changes to your current plan. If your benefits are changing in 2014, please be sure to check your benefits carefully to determine whether your co-pay or co-insurance amount will change.