



Community Police Forum | Saturday, March 3, 2018

## Neighborhood Liaison Session Comments

- Be seen *where the problems are*
- Forum for communication
  - o Regular meetings
- Coordinate with NAS
- Needs assessment of neighborhood
  - o Go where needs are
- Address crimes at different times
  - o Flexible work schedule
- Accessible direct contact
  - o Build relationships
- Crime prevention
- Focus on problems
  - o With data
  - o With neighborhood feedback
- Helping develop relationship/expectations with dispatch
- Reflect the community
- Encourage reporting
  - o Educate about how to report
    - Specific per incident
- Follow up
  - o I called, what happened?
  - o I need more, what is the next step?
- Surveillance
- Be visible
  - o Regular patrols
- Get to know us
- Build relationships
- Collaborate
  - o With DRC on mediation
  - o On problem solving
  - o With other city departments
  - o On inter-cultural competency
  - o More location
    - Specific contact people
- Regular communication
- Walk
- Educate
- Community fair
- Build rapport with kids
- Get to know other neighborhood regulars
- Mediate



- Sense of security
- Show up at neighborhood association meetings to meet people
  - o Post signs at parks and schools with contact info
- Teach classes
  - o In person
  - o Webinars
- Community gatherings
  - o Block parties
- Canvassing door to door
- Community forums
  - o Regular, smaller meetings
- Initial meeting person to person
- Community engagement
- Not in traditional uniform, not armed
- Mental health trained
- Building relationships
- Belief in neighborhood
- Identify major issues in each area
- Attend neighborhood meetings
- Work with, refer to other resources
  - o Resource liaison
- Unassuming approach
- Culture of presence
  - o De-emphasize “officer”
  - o Why do officers have to wear uniforms & guns?
- Know when to call crisis response team
  - o De-escalation training
- Unsafe, doesn’t want neighborhood liaison officers
- Cultural competency





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## Crisis Response Team Session Comments

### Ideas for now:

- Early recognition of mental health
- Call priority
- Coordination
- Direct call
- Peer support
- Treatment experience
- Harm reduction
- Cultural competency
- Downtown business support
- Ongoing resources
- CARE will not call ICE
- Temp solutions for gaps
- Location?
- Survivor centered
- Separate transport vehicle
- Subculture training
- Neighborhood education
- Community education
- National night out
- Consistent response times
- Expectations for assessment
- Police education
- Prioritize time



### Ideas for later:

- Citizen education

### Community partners:

- Sidewalk
- Free clinic
- Providence
- Interfaith
- SeaMar
- Food & Herb partners
- Organizations who already work with homeless
- Egyhop
- BHR
- CYS
- ODA
- PBIA
- Dispatch
- BHO
- Ambassadors
- Family Support Center



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# Walking Patrol Session Comments

What is a successful Walking Patrol?

- Response time?
- Engaging/interacting
  - o Conversation, positive & meaningful
  - o Get to know people
  - o Interaction
- Conflict between residents/visitors?
  - o Community resources available
- Training to interact, lessen intimidation?
  - o Pick officers specific for interaction
  - o Leave bias at home
- Officers driving by vs on foot
  - o De-escalation happens on foot
- 6 officers/1 sgt will only have 1 car
- Bias training and harm reduction?
- Community engagement
- Officer & liaison/outreach person
  - o Not 2 officers, intimidating
- Mental health training
  - o CIT, de-escalation training
  - o Ideally leave that to MH professionals
- More specialized hiring process communicators
- Community resource flyers
- Non-uniformed approach
- Knows people, environment, area
- Builds relationships
- Knows people and connect to proper services

Enforcement, engagement, presence – what’s more important?

- Engagement, knowing the officers
- Engagement with everyone
- Engage on non-officer level
- Being able to take MH role in absence of a MHP
- Presence in Uniform
  - o Don't feel safe
  - o Around theaters
  - o Uniform = prevention
- Engagement. How does it happen?



- All work together
  - o Enforcement not effective without engagement
  - o Presence useless without engagement
- Enforcement a last resort
- Engagement is all 3 of these
- Approachable engagement necessary
  - o Give and take relationship, LE can be depended on
- Start a random conversation

Do priorities change from day to night? (Behavior does)

- All 3 are still important and intertwined
- Engagement and presence more important at night
  - o Have an officer that can connect to community resources
- Have conversations vs confrontation
- Officers that understand what need is behind the behavior

What is most effective and what would you like to see?

- Little interaction. Simple presence
- Clear signal "we are here. Come to us."
  - o Not pushing
- Business & workers know the officers = relationships
- Useful presence
  - o Be observant and responsive
- Less lethal arms
- Prevention built on relationships, soft body language, and facial expressions
- Why are there armed officers in every room today?
- Officers should be here to help
  - o Last resort should not be first response
  - o Need to rebuild trust
- Bias training needed
- Protect everyone. Not everyone supported the levy
  - o Do work that's not just patrolling
  - o Deeper question than the one posed

Issues:

- Harassment of homeless
- Bias training
- Trust rebuilding



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## Comment Cards Received



### Neighborhoods

I hope to hear more about the collaborations in the Oly neighborhoods and the opportunity to acknowledge (unknown word) and move forward creating greater neighborhood involvement with and around educated communities.

Thanks for listening! Now it's action time!

### Walking Patrol

I believe that some level of engagement is important to the success of this program. Being willing to talk to and getting know business; people who live downtown and those of us who visit downtown will increase the safety and livability of our downtown area.

Looking forward to the progression and ongoing changes that will enhance our community. Efforts should be (unknown word) and collaborative. Ongoing feedback via forums like this and web/internet/webinars on educational matters relating to Walking Patrol and teams. New programs, etc.

### Crisis Response

Looking forward to watching how this program will progress and become what the City needs. Collaboration resources and citizen involvement.

We need to have mental health responders go with the police to a call where a person has a mental health issue. As police are frightening just because of the uniform.

There needs to be more (many more) community conversations to help inform the Crisis Response Team please.

### General

Mental health teams must be contacted before chemical restraint is applied per civil rights. Make sure that happens.

Again, there really doesn't seem to be listening happening. Please acknowledge all you have done to lose the trust of so many. Until then, this work will be met with resistance. Many of us fear you.

This is the beginning of a process. There needs to be more work to build out this initiative

Wonderful work for our City

Thank you. Very impressed with your response and work.